

## **Answers to Frequently Asked Questions RVSD Lunch Program**

### **How do I order lunches for my child?**

Go to <https://www.choicelunch.com> to log into the Choicelunch website. You will need to setup a new account using the registration code: Ross. Once logged in, you may add students to your account and begin placing your orders. There are several online links to guide you through the process.

### **What are my choices for lunch?**

The daily menu offers 5 hot entrees and between 10-12 cold entrees. Pizza from our local Mountain Mike's is offered on Mondays and Fridays. Nutritional and allergen information can be found by clicking on the entrée link. In addition to the main entrée, your student will choose on site from a selection of fruits and vegetables, snacks, and beverages. Portion size options are regular (elementary schools) or large (elementary and middle schools), depending on the entrée.

### **Is breakfast available?**

No, we currently do not serve breakfast.

### **What are my milk choices?**

Milk will be served with each lunch. At the time of service, your child will have the option of choosing 1% milk, non-fat milk, or apple juice (elementary schools) /water (middle school). You will not be able to specify when you order what your child will drink since this decision is made on site by your student. To receive soy milk, federal regulations require that we have a medical form completed by the doctor which states that your child is allergic to cow's milk in order for us to serve your child soy milk. Please contact Jennifer Wright (see below) to receive this medical form.

### **Can I order milk only?**

Yes. Using a Choicelunch account, you can order milk coupons in various packet sizes for \$.60 per milk. The coupons will be mailed to your home address. Your student will need to present a coupon to the lunch service to receive their milk. To set up a Choicelunch account, please see instructions above. Look for the Milk Program link on the Order Lunches page on their website. You will not be required to order any lunches.

### **What about Field Trips?**

Sunbutter and Jelly Sandwich field trip lunches are available to order. Please ask your student's teacher for a Field Trip lunch form if you would like to purchase one. If you do not want a Sunbutter and Jelly lunch, please provide a lunch from home for all field trips until further notice.

### **What if my child does not have a lunch?**

In order to receive an emergency lunch, you need to have set up an account on the Choice Lunch website. A limited amount of extra lunches are available for \$7.15. You may choose to "opt out" of your child receiving an emergency lunch when you set up your Choice Lunch account.

### **How do I pay?**

Payments can be made online by credit card or by check. Payment by credit card is for the exact order amount, regardless of the size of the order. You can choose to have your credit card number retained by Choicelunch for future orders. Payment by check requires orders to be placed a minimum of one week in advance.

### **What if I need to cancel or change a lunch?**

If you cancel the lunch by 6am the day that lunch is to be served, you receive full credit on your Choicelunch account for future use.

### **What about refunds?**

Only credits will be issued for all cancellations (no payment refunds). Credits may be redeemed online for your next order.

### **What if I am eligible for Free and Reduced Meals?**

If you have an approved application on file, you will be able to order the same delicious lunches. Please contact the district office for further instructions or review information at [www.rossvalleyschools.org](http://www.rossvalleyschools.org).

### **Is breakfast available?**

No, we currently do not serve breakfast.

Questions? Contact:

Jennifer Wright

Food Services Coordinator

Ross Valley School District

110 Shaw Drive

San Anselmo, CA 94960

415-451-4074 / [food@rossvalleyschools.org](mailto:food@rossvalleyschools.org)